

CARRIER SOLUTIONS

— The way it should be —

FIXED **MOBILE**
TELECOMS
EXPECT THE UNEXPECTED

Maximise your Customer's Experience



We don't just sell NLD and IP transit – we **solve customer challenges** and guarantees never seen before. We understand that our ISP customers want to deliver the **best quality experience** to their customers and depend on us to make that happen.

Guaranteed Availability

At Fixed Mobile Telecoms we guarantee 100% availability for both your National Long Distance (NLD) connectivity and IP transit service.

Our highly redundant and carrier-grade national network reroutes traffic almost instantaneously. We switch live traffic in less than 900ms before a problem interrupts your service. With 24 years of experience in building service provider networks, you can rely on Fixed Mobile to deliver uninterrupted carrier network services.

Business Focus

Flexible agreements aligned to your strategic requirements that go beyond your average price list playbooks.

Our 12-month agreements are among the shortest term in the industry. Plus, we enable bandwidth up- or downscaling at any stage within the initial contract term. So, no bullying into extending your contract period when you are in desperate need of more bandwidth mid-contract.

Low Cost

We can give you considerable price benefits, significantly improve experiences, and enhance service value.

Being engineered around an intelligent core, our network enables us to leverage the advantages of analytical insights and orchestration to reduce technical loads and optimise resource utilisation – all of which is fully managed for you, by Fixed Mobile.



Low Latency

Our network is optimised for any user, from gamers to business cloud consumers and everyone in between.

Intelligent traffic engineering and sophisticated network optimisation ensure that we can deliver exceptional low latency services and network performance to match your business requirements.

Advanced Maintenance and Support

Direct and immediate access to expertise and support.

We provide immediate access to advanced engineers via rapid professional maintenance and support processes using commonly accessible channels. You get advanced capabilities from certified, qualified engineers with abundant experience. Direct engineer-to-engineer communications give you a major advantage for troubleshooting and uptime, enabling you to forge a resilient service for a competitive edge.



Impeccable Exchange

Fixed Mobile connects you into the primary Internet Exchange globally by the shortest path.

The network provides access to the shortest, fastest and most reliable routes to major global data and content services. With a highly resilient and high-speed Internet backbone, we are able to guarantee you peace of mind. This means you can deliver high speed, uninterrupted services to your customers.

Value Add

Additional services help you add value to your own offering.

Enabling dependable full spectrum connectivity and communication solutions to serve comprehensive user needs. In many cases we assist our Carrier customers to refine their own networks and, by sharing our experience and knowledge, we assist them in delivering better service to their customers in a smarter way.

People You Can Trust

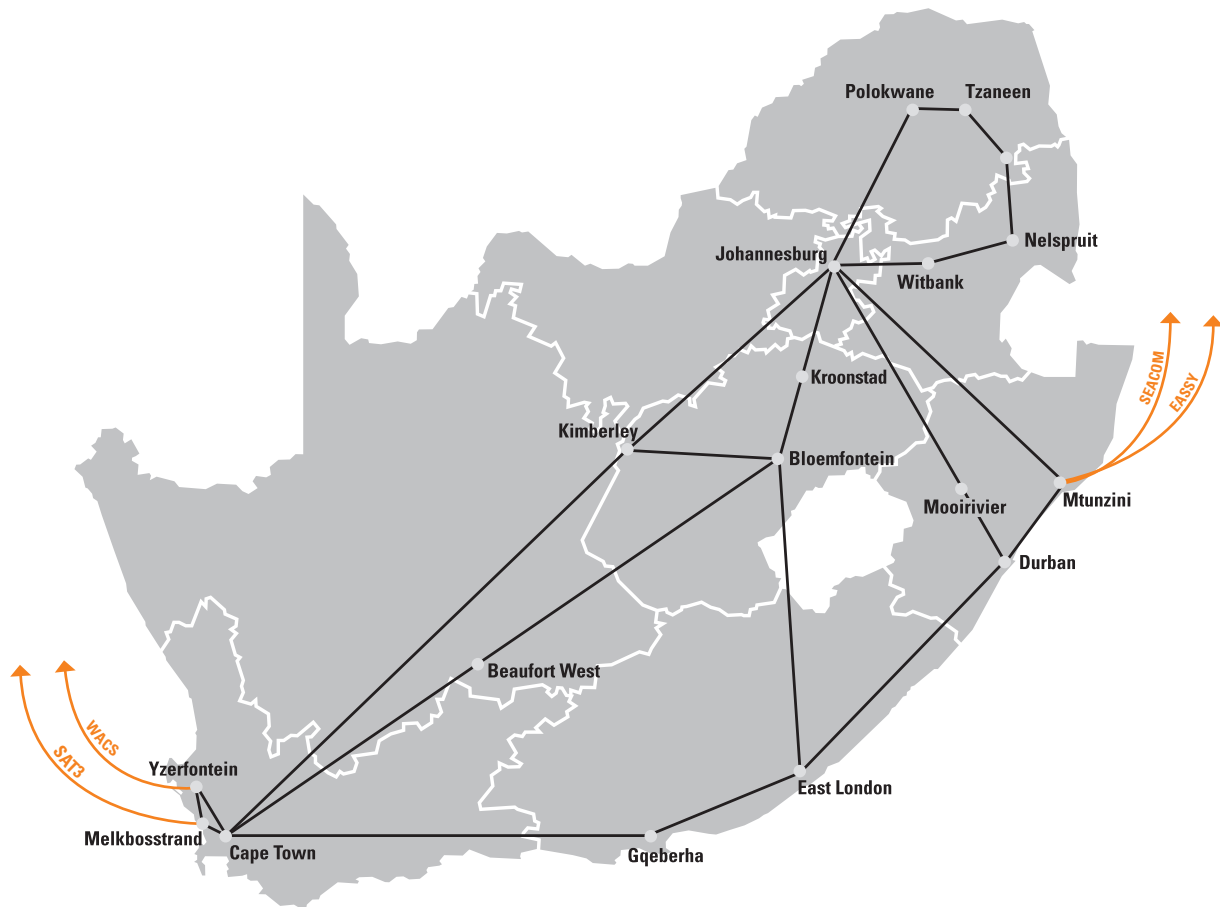
With Fixed Mobile, you can connect with real people who solve real challenges.

We know our business inside out. And we understand how to align with your needs. Since 1997, we are the people who delivered South Africa's first broadband satellite Internet, disrupted the corporate ISP market, and revolutionised the internet in 2009 – because we're all about disruptive innovation that creates business opportunity.

The *Carrier Network*



From Melkbosstrand to Polokwane and everything in between, Fixed Mobile has got you and your customer covered. Put us to the test, we're here to help you.



We did not invent Open Access Networks

- we just brought back its original meaning.

TALK TO US
WE'RE 'HEAR'
TO LISTEN.

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